

Install / Updates / OS

What are your disaster recovery procedures?

ProData provides Disaster Recovery (DR) codes 2 times within a 12 month period at no charge if maintenance is current on your licensed box.

Download and install DBU from our website: <http://dodbu.com/download.shtml>. Optionally, save the DBU library you currently have on your system then load the copy on your disaster site system. If DBU has never been loaded on the box before, it will run for 30 days without a code.

If you get the message that your 30 Day Free Trial is expired, contact us at sales@prodatacomputer.com. Provide the serial number and we will provide you with a DR Code.

Add DBU10 to your library list. Execute the command: DBUSEC. This will bring up your access code field. You will need to have the authority to work with license information. Then apply the code.

Any other problems:

- Contact ProData at 1-800-228-6318 Provide the disaster system serial number and the date of the test. Office hours are Monday thru Friday 8:00 a.m. to 5:00 p.m. CST.
- You can also use the [Customer Portal](#) on our web site for self-service!

Unique solution ID: #1067

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